



THE CLUB AT
RUBY HILL
Pleasanton, California

Member Information

The Ordering and Pick-up Process

- ❖ When placing a Call In order, here are a few questions our staff will ask you:
 - Member first and last name
 - Member number
 - Phone number
 - Car type/color
- ❖ We will give you an estimated time for you to pick up your Food and Beverage order. If you ordered through the ForeTees App, we will send you back an estimated time your order will be ready, if we cannot meet the timeline you requested
- ❖ We will give you clear directions to where the pick-up area is located (We will also have signs at club)
- ❖ We will do our best to greet you when you arrive, but if we have stepped away, *please call the club phone number* and we will bring you your food and beverage order. A sign will be at the pick-up area with the Club's phone number. Please feel free to call us at the club when you are 5 minutes away.
- ❖ Please unlock your door when you arrive or pop open your trunk (from the inside of your vehicle). We will place your order in either the back seat or the trunk.
- ❖ Our staff member will be handling your ToGo bag with gloves. We can assure you that we are also wearing gloves during the cooking/packaging process and following strict sanitation standards in the kitchen
- ❖ No need for you to get out of your car or sign any transactional chit. We will place your chit in your ToGo bag
- ❖ Enjoy your meal!